



**EMPLOYEES STATE INSURANCE CORPORATION
MEDICAL COLLEGE & HOSPITAL, KALABURAGI**

[Ministry of Labour & Employment Govt. of India]

SEDAM ROAD, KALABURAGI- 585106

Ph. No. 08472- 265546/ 47/ 48 Fax No. 08472- 265545

**NOTICE: RE-TENDER FOR SUPPLY OF PATIENT'S DIET FOR ESIC HOSPITAL
KALBURGI.**

Tender ID No.	-----
Date of publication of E-Tender	21.03.2018
Last Date & Time of submission	06.04.2018 at 2:00 pm
Date & Time of opening	06.04.2018 at 2:30 pm
EMD Amount	Rs. 3,00,000 /-
Total Approximate Tender of Value	Rs. 1,50,00,000 /-



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532/GLBMC&H/DIET PATIENT/2016-17 Tender

Date: 21.03.2018

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(Important Instructions for Bidders regarding Online Payment)

All bidders/contractors are required to procure Class-IIIB Digital Signature Certificate (DSC) with Both DSC Components i.e. Signing & Encryption to participate in the E-Tenders.

Bidder should get registered at <https://esictenders.eproc.in>.

Bidders should add the below mentioned sites under Internet Explorer → Tools → Internet Options → Security → Trusted Sites → Sites of Internet Explorer:

<https://esictenders.eproc.in>

<https://www.tpsl-india.in>

<https://www4.ipg-online.com>

Also, Bidders need to select “Use TLS 1.1 and Use TLS 1.2” under Internet Explorer → Tools → Internet Options → Advanced Tab → Security.

Bidder needs to submit Bid Processing Fee charges of Rs. 2495/- (non-refundable) in favour of M/s. C1 India Pvt. Ltd. payable at New Delhi via Online Payment Modes such as Debit Card, Credit Card or Net Banking for participating in the tender.

Bidders can contact our Helpdesk at <https://esictender.eproc.in/html/Support.asp>



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Date: 21.03.2018

RE-Tender for Patient Diet Supplies

E-Tenders in two bid systems through E-Procurement solution are invited from reputed, registered and licensed agencies who fulfill the eligibility criteria and who can take on the work of supply of patient diet for a period of one year which can be extended on the basis of performance and mutual agreement for one or more years. Tender documents are available on line from 21.03.2018 at <https://esictenders.eproc.in>. Bidders have to deposit the Earnest Money Deposit (EMD) of Rs. 3,00,000/- in the form of Demand Draft drawn in favour of "ESIC Saving Fund A/c No.1" payable at Kalaburagi.

The interested bidders should upload their bids along with scanned duly signed Copies of all the relevant certificates, documents, etc. in support of their technical & price bids all duly signed - on the <https://esictenders.eproc.in> latest by 06.04.2018 upto 02.00 P.M. Thereafter the relevant duly signed relevant documents as above said (viz. signed and sealed tender, technical and price bids etc.) Along with a Demand Draft for Rs. 3,00,000.00 (Rupees: Three lakh Only) towards refundable / adjustable Earnest Money Deposit in favour of ESI Fund A/c. No. 01 shall be submitted in sealed cover. The technical bids will be opened online on 06.04.2018 at 2:30 PM.

Tender documents are also available for viewing on the website of Employees' State Insurance Corporation i.e. www.esic.nic.in.

1) **ELIGIBILITY CRITERIA:** -

- i. The Agency should have experience for providing Patient Diet Supplies in reputed hospitals having minimum bed strength of 100 beds, preferably in Govt. and Public Sector, Corporate, Tertiary care hospitals for at least 1 years in continuous manner in last two year (list of clients as above, along with satisfactory performance certificate from such clients mentioning the number of patients month wise to whom patient diet was supplied.)
- ii. The agency must be currently running a patient Diet supply contract as above, which will be verified by the competent Authority before finalization of actual contract as per following parameters
 - a. Use of latest energy efficient technology for cooking food, its storage and manner of distribution including quality maintenance in the hospital
 - b. Utensils and other appliances used in the kitchen and food distribution system must be modern and contemporary.
 - c. Utensils and other appliances used in the kitchen and food distribution system must be modern and contemporary.
- iii. The Agency should furnish attested copies of the following documents; -
 - a. Certified copies of Income Tax /Service Tax returns for the latest Two Assessment Years.
 - b. Certified Profit & Loss accounts and Balance Sheet for the last Two years.
 - c. Copy of registration of ESIC & EPF if applicable.
 - d. Proof of paying employee's contribution to ESIC.
 - e. Certified copy of currently valid Trade license (incl. registration certificate of firm) essential for carrying out the activities under the contract.
 - f. Copy of the license from food department/ any other concerned department of Govt. of Karnataka for undertaking the work already done.
 - g. Copy of the PAN CARD of the Proprietor/Partner/Company.

- h. Copies of experience and performance certificates with documentary evidence.

All the pages of the tender form and all the enclosures attached with the same must be serially numbered and authenticated by the bidder. All declarations must be authenticated by the bidder with date. A list of all the serially numbered enclosures and documents must be attached with the Tender.

- iv. Detailed specifications, Terms & Conditions are given in the tender document which can be downloaded from ESIC website:-www.esic.nic.in. The tender documents / forms are not transferable.
- v. Quotations should be submitted along with D.D. for Rs. 3,00,000/-(Rupees Three Lakh only) drawn in favour of “ESI Saving fund Account No.1 payable at Kalaburagi towards E.M.D.

- 2. Bid Document** The tender document can be downloaded from www.esic.nic.in, Central Public Procurement Portal: www.eprocure.gov.in and [https:// esictenders.eproc.in](https://esictenders.eproc.in) from 21.03.2018 to 06.04.2018 till 02.00 P.M. The Bidders are advised to register themselves with e-procurement Portal at - <https://esictenders.eproc.in> as described in Important Instructions for Bidders to participate in the e-Tender. The e-tender should be filled online on e-procurement portal as per prescribed format after which the relevant supporting documents as per Schedules duly completed and signed on each page should be submitted along with a Demand Draft for Rs. 3,00,000/- (Rupees: Three lakh only) towards refundable / adjustable Earnest Money Deposit in favour of ESI Saving Fund A/C No. 1 drawn at Kalaburagi. The bid documents should be enclosed in sealed cover and dropped in the Tender Box kept at General Branch ESIC Medical College & Hospital, Kalaburagi-585106. The sealed cover containing the bid (Technical & Financial bids) should be superscripted -“**E-Tender for Patient Diet Supplies**” at ESIC Medical College & Hospital, Sedam Road, and Kalaburagi-585106. Last date of submission of online tender is 06.04.2018 at 02:00 P.M the tender shall be opened on the same day i.e., 06.04.2018 at 02.30 PM. The tendered / his authorized representative can be present on the same date and time at the opening of tenders if they wish so.
3. For all practical purposes, the e-tender shall be considered for evaluation, however in Case of any dispute, the physical documents would be scrutinized.

DEAN

ESIC Medical College and Hospital Kalburgi.

GENERAL TERMS AND CONDITIONS IN RESPECT OF TENDERS FOR PATIENT DIET SERVICES

- 1. GENERAL:** The Bidder is expected to examine all instructions, forms, terms and conditions and specifications in the tender document. Failure to furnish complete information as required with reference to the tender document shall result in rejection of the bid.
- 2. TENDER FORM:** The bidder shall complete the tender form and the appropriate price schedule furnished in the tender documents for all the goods and services as required by the Purchaser (Dean, ESIC Medical College & Hospital, Sedam Road, and Kalaburagi-585106).
- 3. BID PRICES:**
 - a. The bidder shall indicate in the price schedule of the tender document.
 - b. The complete price breakup of various components of goods and services along with total bid prices in each group/category of the Purchaser's requirements; however, the payment shall be based on the actual supplies/services approved by the Purchaser and made by the Supplier.
 - c. Duties, taxes including service tax if any, paid or payable, must be mentioned clearly both on percentage as well as on actual.
 - d. Prices quoted by the bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account except in cases of statutory payments. A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
 - e. All prices must be mentioned both in figures and words. The bidder must make sure that there is no discrepancy between the two. In case of any discrepancy between the two the interpretation of the Purchaser on this account shall be final and binding. If the bidder does not accept the correction of errors as per purchaser's interpretation, his bid will be rejected.
 - f. Arithmetical errors, if any, in any part of the bid will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total shall be corrected. If there is any discrepancy between the figures and words, the figures in words will be taken as correct. If the bidder does not accept the correction of errors, the bid shall be rejected.
- 4. EARNEST MONEY DEPOSIT (E.M.D.):** The bidder shall furnish, as part of his bid an EMD of Rs. 3,00,000/- (Rupees Three lakh only) in the form of a crossed Bank Draft or Pay Order payable to ESI Saving Fund Account No. 1. **No interest shall be payable by the Purchaser on this amount.**
 - a. Unsuccessful bidders EMD will be returned as promptly as possible
 - b. The successful bidder's EMD will be discharged upon the bidder signing the contract and furnishing the performance security.
 - c. The EMD shall be forfeited.
 - d. If the bidder withdraws his bid during the period of bid validity specified by the bidder on the tender form; OR
 - e. In case of a successful bidder, if the bidder fails: To sign the contract and/or to furnish performance security.
- 5. PERIOD OF VALIDITY OF BIDS:** Bids shall remain valid for a period of 180 days after the date of tender opening and therefore bids with validity for a shorter period shall be rejected by the Purchaser as non-responsive in exceptional circumstances the Purchaser may solicit the bidders consent to an extension of the period of validity. The request and the response thereto shall be made in writing. The EMD provided shall also be suitably extended.

- 6. PURCHASER'S RIGHT TO ACCEPT OR REJECT ANY BID:** The Purchaser reserves the right to accept or reject any bid without assigning any reason at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligations to inform the affected bidder or bidders of the grounds for Purchaser's action.
- 7. SIGNING OF CONTRACT:** At the same time as the Purchaser notifies the successful bidder that his bid has been accepted, the Purchaser will send the bidder the contract form, incorporating all agreements between the parties. Within 10 days (or within the period if and as extended by the Purchaser) of receipt of the contract form, the successful bidder shall sign and date the contract on non-judicial stamp paper of requisite denomination and return it to the Purchaser.
- 8. CORRUPT OR FRAUDULENT PRACTICES:** ESIC Medical College & Hospital, Sedam Road, Kalaburagi-585106 requires that the Hospital as well as bidder/contractors under this contract observes the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the ESIC Medical College & Hospital, will reject a proposal for award, if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question. It will declare a firm ineligible either indefinitely or for a stated period of time for award of the ESIC contract if, at any time it determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing an ESIC contract.
- 9. CONTRACT AMENDMENTS:** No variation in or modification of the performance of the contract shall be made except by written amendment signed by the parties.
- 10. RESOLUTION OF DISPUTES:** In case of a dispute or difference between the Purchaser and the Supplier relating to any matter arising out of or connected with this agreement such dispute or difference shall be referred to an arbitrator to be nominated by the Dean, ESIC Medical College & Hospital, Sedam Road, and Kalaburagi-585106. The award of the arbitrator shall be final and binding on the parties of this contract. It is the term of this contract that in the event of such arbitrator to whom the matter is originally referred being transferred or vacating his office or being unable to act for time of such transfer or vacation of office or inability to act, the Dean, ESIC Medical College & Hospital, Sedam Road, Kalaburagi-585106 shall appoint another person to act as an arbitrator in accordance with the terms of this contract. Such arbitrator shall be entitled to proceed with the reference from the stage at which his predecessor left it. It is also term of this contract that no person other than a person appointed by the Dean, ESIC Medical College & Hospital, Sedam Road, Kalaburagi-585106 as aforesaid should act as an arbitrator. An Arbitrations and Conciliation Act, 1996, the Rules there under and any statutory modifications or reenactments thereof, shall apply to the arbitration proceedings.
- 11. RIGHT TO MODIFY OR RELAX:** The Purchaser reserves the right to modify and /or relax any of the terms and conditions of the tender / contract.
- 12.** The Contractor **shall not sublet transfer or assign the contract** to any part thereof. **On the event of subletting the contract shall be cancelled & performance security deposit will be forfeited.**
- 13.** All Entries in the Tender form should be legible and filled clearly. Any overwriting or cutting which is unavoidable shall be attested by the authorized signatory.
- 14.** Tender incomplete in any form will be rejected outright. Conditional Tenders will be rejected outright.
- 15. TO ACCOMPANY THE BID:** The bidder must submit an authenticated copy of the following documents as part of the bid, failing which the bid shall be rejected. The Hospital has presently around 350 beds and all admitted Patients are to take food from the Hospital. The rates for different types of diet, once accepted in the Hospital, will remain same for the entire period of contract or extended period, if any.

 - a.** Certified copies of Income Tax /Service Tax returns for the latest Two Assessment Years i.e. 2015-2016 and 2016-2017.

- b. Certified copy of currently valid Trade licenses (incl. registration certificate of firm) essential for carrying out the activities under the contract.
- c. Copy of the PAN CARD of the Proprietor/Partner/Company.
- d. Copy of registration of ESIC & EPF if applicable.
- e. Proof of paying employees' contribution to ESIC.
- f. Copy of registration of GST.
- g. Certified Profit & Loss accounts and Balance Sheet for the last Two years i.e. 2015-2016 and 2016-2017.
- h. Certified copies of experience and performance certificates along with documentary, evidence.
- i. All the pages of the tender form and all the enclosures attached with the same must be serially numbered and authenticated by the bidder. All declarations must be authenticated by the bidder with date. A list of all the serially numbered enclosures and documents must be attached with the Tender.

Read and Accepted

SPECIAL TERMS AND CONDITIONS FOR PATIENT DIET SERVICES Chapter-2

The following special terms and conditions shall apply for undertaking **Patient Diet Services** on contract in ESIC Medical College & Hospital, Sedam Road, and Kalaburagi-585106.

1. The General Terms & Conditions for supply of materials or services to the ESIC Medical College & Hospital, Sedam Road, Kalaburagi, including the Law of contract will be applicable.
2. The contractor must possess the requisite license of carrying out the business and shall be responsible for complying all laws pertaining with his services as well as those pertaining to employment of persons under him.
3. The agency would be required to submit the copies of currently valid License issued from the competent authority in connection with running his services.
4. Eligible agencies are advised to visit the hospital site to get the onsite assessment of the work on any working day between 10.00 AM to 04.00 PM and on Saturday from 10.00 AM to 01.00 PM by taking permission from Dean, ESIC Medical College & Hospital, Sedam Road, Kalaburagi.
5. **MINIMUM WAGES WILL HAVE TO BE PAID AS PER RULES (LATEST).**
6. The Agency will be responsible for complying with payment of minimum wages (State or Central whichever is higher) and other Social Security benefits including prescribed number of leave / holidays and prescribed hours of work Schedule as per Labour Laws in force from time to time to its employees deployed in the hospital, all laws related to Social Security (ESI & P.F etc.,) Service Tax wherever applicable & other Labour legislations, pollution control and such statutory orders from time to time as regards to treatment & disposal of garbage, and the contractor will be liable for any consequences resulting from violation of any such rule / provision.
7. Payment to such workers must be made by the Service Providers through RTGH/NEFT/ECS. Under no Circumstances payments will be made in cash. To ensure this, Service Providers will get a Bank account opened for every engaged worker.
8. The Service Provider must ensure that entitled wages of the workers are credited to their bank account on the 7th day of the following month. Service Provider will not be given any relaxation in this matter.
9. **“PAYMENT OF WAGES IS NOT LINKED TO PAYMENT OF THE BILL BY ESIC.”
However, Endeavour shall be made to make payment to the Agency in time.**
10. While submitting the Bill for the next month, the Service Provider must file a certificate Certifying the following: -
 - i. Wages of workers were credited to their bank accounts on (date)
 - ii. ESI Contribution relating to workers amounting to Rs.-----was deposited on (date) (copy of the challan enclosed)
 - iii. EPF contribution relating to workers amounting to Rs. ----- was deposited on (Date) (Copy of the challan enclosed) He is complying with all Statutory Labor Laws including Minimum Wage Act.
11. The Hospital has presently around 150 beds and all admitted. Patients are to obtain food from the Hospital. The rates for different types of diet, once accepted in the Hospital, will remain same for the entire period of contract or extended period, if any.
12. The diet shall be supplied by the Contract to the In-patient as per **annexure D to annexure E** for Breakfast, Lunch, dinner etc., and at such place & time in the Hospital as may be decided by the Hospital authority from time to time
13. The contractor shall also arrange to provide specified diet to the patient as and when required.
14. The utensils for cooking the food and serving the patient will have to be provided by the contractor and maintained by him as per the instructions of Hospital Authorities, if any.
15. The Hospital will provide suitable space for cooking and storing of raw materials.
16. Water will be supplied free of cost for the usage of kitchen only when available. The Contractor is instructed to use the water economically. In case of water shortage contractor shall procure the water for the usage as mentioned above.
17. Electricity will be supplied free of cost for general illumination, refrigeration and aeration of the

Kitchen & Stores, but no electricity will be permitted for cooking. The contractor is forbidden from using any additional electrical equipment or appliances without the written permission of the Dean. Maintenance of lights/fuses/chokes/motors/electrical sockets etc. that are used to supply electricity to kitchen shall be the liability of contractor till the period of contract. All such maintenance should be done by the contractor at his own cost and details of maintenance work performed shall be intimated to the Administration ESIC.

18. The hospital shall provide certain equipment's and articles for kitchen. Tenderer is advised to visit the site and see the equipment's available. Rest of the things they have to procure themselves. The equipment's provided by the hospital may be takeover and an undertaking for having received the items may also be given. All the items should be returned back to hospital intact & in working condition while vacating the kitchen by the contractor. Any damages to the properties/equipment shall be levied upon the contractor only and deducted from the security deposit.
19. In case of damage to the premises or equipment's / machinery provided by ESIC Medical College & Hospital, Sedam Road, Kalburgi, the contractor shall undertake the said repair / replacement at his own risk and cost. The Hospital shall not in any manner be liable for any damage caused due to incidents like theft, burn, fire, electric shock or bear any compensation for damage or injury caused to its workmen while discharging their duty. The prospective bidders shall visit and inspect the Kitchen site for preliminary understanding of the work load and site requirements before quoting the bid for the subject tender. It is also stated that the requisite electrical, plumbing and other consumables / equipment's (which are not made available by the ESIC Medical College & Hospital, Sedam Road, Kalburgi, shall be provided by the contractor at his own risk and cost.
- 20. The Contractor is expected to pass on the benefit of free accommodation, electricity and water in the form of reduced cost of food items while quoting the rates**
21. The fuel to be used for cooking will only be LPG (type of LPG used should be as per prevailing rules) and shall be arranged by the contractor at his cost.
22. The Contractor shall ensure proper upkeep of the equipment (refrigerators, grinders etc.) available in the hospital at his own cost and also ensure that perishable items are stocked in refrigerator only for minimum periods only without affecting the food value.
23. The contractor will be responsible for engaging & maintaining adequate number of persons for cooking, distribution of food and housekeeping (incl. disposal of garbage and left-over food). No unauthorized person except for declared staff of contractor shall be present in the Cooking area. Further the contractor shall ensure that the staff shall not reside / stay in the kitchen and hospital premises after the working hours.
24. The Contractor shall arrange Biometric attendance to all of personnel deployed for subject work.
25. The contractor should keep the Kitchen complex clean.
26. The contractor will be responsible for such conduct of the persons engaged by him in the Hospital, which will be conducive for maintaining the harmonious atmosphere in the Hospital and will be responsible for any act of commission & Omission of such persons.
27. The agency while submitting their tender form shall enclose certified Photostat copies of Experience, trade license essential for carrying out the activities under reference, License under contract labour act, sales tax & Income tax returns, solvency certificate and any other documents in support of permission from the competent authority for carrying out the activities under reference.
28. All pages of the tender and related papers are to be duly authenticated by tenderer or authorized Signatory on behalf of tenderer.
29. Kitchen services shall be meant for serving & making meals only for patients admitted in the hospital.
- 30. The kitchen services are to run on all days including Sundays & Holidays.**
31. The contractor selected for kitchen service, will be required to maintain highest level of cleanliness and standard of hygiene with regard to the persons under his employment and utensils for serving the food.
The contractor shall employ well trained, experienced & educated staff (incl. Supervisors, bearers, cooks etc) at his own expense for the proper discharge of the responsibility entrusted to him under

the contract. They shall be provided with uniforms, apron, and head gear by the contractor at his own cost and they are to be maintained in neat and tidy condition while on duty. The requisite no. of staff and minimum qualifications for - Supervisor is 12th. Standard and should be experienced. Number of staff required is Cook -2 nos, Cook helpers - 2, Trolley bearer - 3, Utility Cleaner - 2, Kitchen Cleaner – 2, No. of staff can be increased as per requirement of Dietary Department.

32. The Pest & Rodent control also stray animals & Hygiene of Kitchen area is “Zero Tolerance Zone” and therefore, the contractor is entirely responsible for proper pest, rodent control and stray animals in the whole Kitchen area and shall undertake all the measures necessary (incl. use of good quality disinfectants, floor and other cleaners, rat traps, pesticides, Pesto-O-Flash).
33. The quality of the raw materials to be used for preparation of food should be of highest standard and fresh. AGMARK spices and condiments, Grade -1 dhal’s and commodities to be used and fresh Vegetables &Fruits to be used. Rice should be fine, good quality, free from contaminates and should be of A-Mark variety. The contractor shall ensure that no stock of raw material /consumables beyond expiry date are stored, used.
34. The quality of the raw materials to be used for preparation of food should be of highest standard and fresh. AGMARK spices and condiments, Grade -1 dhal’s and commodities to be used and fresh Vegetables & Fruits to be used. Rice should be fine, good quality, free from contaminates and should be of Agmark variety. The contractor shall ensure that no stock of raw material /consumables beyond expiry date are stored, used.

Any deviation / default with respect to conditions cited at sl no. 35 and 36 as above said shall attract a penalty as given below, which shall be deducted from the monthly bills of the contractor. The authority competent to record and report the said deviation / default and recommend levy of penalty is the Patient Diet Committee as appointed by the Dean from time to time.

Penalty Clauses for Diet Services: -

Sl. No.	Description	Rate of Penalty
1	Complaints regarding diet quality	Rs. 500.00 for every occasion
2	Supply of Diet – If diet provided to patients is incomplete as per approved menu, provided late or missing.	Rs. 500.00 for every occasion
3.	Deficiency of lapse in hygiene at Preparation site (incl. foreign objects and worm or insects in food, inadequate pest and rodent control etc.).	Rs. 500.00 for every occasion
The penalties as above said may be revised depending on the seriousness of issue by the Dean from case to case basis as deemed fit.		

35. The contractor shall keep the kitchen scrupulously clean and in a sanitary condition to the satisfaction of the Dietary department and administration. The contractor shall ensure that all flammables, disinfectants, cleaning agents, pesticides are stored in a separate demarcated area under lock & key at all the times with restricted access.
36. The contractor at his cost shall provide CCTV coverage to the Cooking area and entry and exit of the kitchen.
37. The contractor shall not be entitled to use the accommodation allotted by the hospital for any other purposes or business other than kitchen premises.
38. The contractor shall not use the name of the ESI Corporation in business dealing with other persons or traders.
39. The workers planned to be deployed for subject work will have to be declared medically fit from any Government hospital at the Cost of Contractor (The workers must be screened for HIV, HB SAG, CBP, CUE, STOOL for OVACYST, STOOL C/S) and documentary proof may be submitted to the hospital authorities initially before commencement of patient diet services contract.

- Thereafter, health checkup of the workers will be done twice in a year i.e. after every six months at the cost of the contractor and shall get them examined for medical and physical fitness by this hospital doctor. Staff afflicted with communicable disease / infectious diseases have to be kept away from work till he / she has recovered. Immunization of the workers for different infective diseases and any other tests as per hospital recommendations shall be done by the contractor at his own cost.
40. The Contractor shall exercise adequate supervision to reasonably ensure proper performance of Services in accordance with Schedule of Requirements.
 41. Dean or person authorized by him may at any time examine & taste the quality of the food being supplied.
 42. The food items supplied shall be contamination-free, and fresh. No left-over or balance food item shall be served.
 43. The cooked material in hot/cold condition should be maintained as per requirement of the patients at point of serving food.
 44. **The contractor must supply packed food to indoor patients, as per the prescribed dietary requirement, for which meal plates are to be covered with clinging foil before distributing to the patients. It is also emphasized that cleanliness and hygiene is to be maintained throughout the process of preparation of meal upto serving it to the patients.**
 - a. **Disposable plates (Food grade Biodegradable) small with 3 compartments for Breakfast (Covered with clinging foil)**
 - b. **Disposable plates (Food grade Biodegradable) with 4&5 compartments for lunch and dinner (Covered with clinging foil).**
 - c. **Disposable glasses (Food grade Biodegradable) – 200 ML [For Breakfast, midmorning & evening snacks, RT feed and liquid diet] (Covered with clinging foil)**
 - d. **In case of items like Sambar, they have to be served in disposable glass – 200 ML (Food grade Biodegradable) Covered with clinging foil.**
 45. The list of personnel deployed for food preparation, handling and serving have to be intimated to the authority every calendar month along with their ESI & EPF Numbers.
 46. There shall be no compromise on the quality of food supplied by the tenderer and if any such incidence or food adulteration is found, action deemed fit, including black listing the firm, shall be taken by the Competent Authority and all the rules of Prevention of Food Adulteration Act (PFA Act) will apply.
 47. A monitoring committee would check the quality of food and hygienic conditions. If the items not found of standard quality shall have to be replaced at bidder's cost within 24 hours.
 48. The patient has to be supplied diet from the date of admission.
 49. The diet supply Register (DSR) as maintained at every ward shall be the basis for payment of diet charges to the Diet Contractor. The Diet charges shall be paid by the hospital every month against submission of proper invoice and after due verification.
 50. Employment of child labour (below the age of 18) is totally prohibited. Employment of child labour will lead to termination of contract. It is the responsibility of the caterer to comply with all formalities of labour laws including obtaining necessary labour license.
 51. **The successful tenderer will be required to deposit security money (interest free) Bank guarantee for Rs. 7,50,000/- within such specified period as may be decided by the Hospital and on failure, the offer of contract shall be cancelled without further reference and earnest Money may be forfeited.**
 52. The Security money so deposited by the successful bidder will be retained by the Hospital till completion of the contract and will be released there after (without interest) on claim, subject to adjustment of any claim of Hospital, arising out of terms & conditions pertaining to the tender.
 53. The contract, if awarded, will be initially for one year from the date of award subject to continuous satisfactory performance and on failure on this aspect by the contractor, the Hospital reserves the right to terminate the contract. This initial period of one year can be extended for such further period at the discretion of the Hospital authority, with the existing terms and conditions.
 54. The contractor will be required to submit his bill month-wise by 5th of the subsequent month for

further action and release of payment which will be released as per the terms & conditions less deduction at source of Income Tax at prevailing rates.

55. The successful agency shall have to enter into an agreement with the Hospital and the cost incurred in this connection will be borne by the contractor.
56. Fire Extinguisher must be kept in the Cooking Area.
57. The contractor shall ensure that all the raw materials in-use to be kept in clean labelled containers in the cooking area.
58. On the event of same contractor being awarded both” Running of Kitchen for Hospital and Visitors” and “Inpatient Diet “contract, the staff and material shall not be used interchangeably, failing which, the contractor will be penalized by Rs. 5,000/- for every occasion or even termination of contract.
59. An Officer / committee authorized by Dean shall check the quality of food and hygienic condition and a fine of Rs. 1000/- would be charged for every occasion of non-compliance. ESIC Super Specialty Hospital reserves the right to send the food samples served to indoor patients to relevant testing laboratories and take appropriate action on the contractor, if required.
60. Vegetables /Fruits used should be fresh and of good quality. If vegetables /Fruits kept for use is found to be rotten or of poor quality, a fine of Rs. 2000/- for each occasion will be imposed.
61. If poor quality of rice is used for preparation of food items, a penalty of Rs. 2000/- for each occasion will be imposed.
62. Oil once used should not be reused. If reuse of oil is noticed, penalty of Rs. 1000/- for each occasion would be levied.
63. The Dean shall have the right to terminate the agreement with the Contractor by giving one month’s notice without assigning any reason. Refund of the unutilized portion of Security Deposit paid by the contractor will be at the discretion of the Dean.
64. The Contractor will vacate the kitchen and hand over the possession of the premises on the expiry of the term of the contract or on termination of the contract. If the Contractor fails to vacate the kitchen premises on stipulated date or on direction, then damage charges for the overstay at the rate of Rs. 10000/- (Rupees ten thousand) per day will be recovered from the Contractor out of the Security Deposit. If Security deposit is insufficient to recover damage charges, then the same will be recovered through the Courts of law.
65. In case of any food borne illnesses arising from food consumption the vendor is wholly responsible and necessary action as deemed fit will be taken.
66. Hospital Administration shall take final decision regarding implementation and amount of all penalties mentioned in the document.
67. Evaluation of Tender will be done on the basis of the following weight age Type of Diet: -

D1	PRICE	X	9.0 Weightage
D 2	PRICE	X	1.0With Weightage of 0.2 for each of D2 (I) to D2 (V)
Packing charges per diet			

However, if the hospital intends to provide packing material at its own accord, the said charges will not be paid and the food is to be served in the packing material supplied by the hospital. Hence, in case there is more than one party as L-1, then only the price for diet will be considered for price evaluation.

68. **Submission of Bids:** Proposals should be submitted in two separate envelopes namely, 'Technical Bid'(Envelope-1) and 'Financial Bid'(Envelope-2) **apart from mandatory online submission through e-procurement portal of ESIC.**

The price bid (Schedule – VII) duly signed should be put in the separate envelope duly sealed and super scribed “PRICE BID FOR SUPPLY OF PATIENTS DIET” on it and then put within the above mentioned outer envelope along with all required documents and EMD, duly sealed as per your own satisfaction. The tender must be dropped in the Tender Box kept for the purpose in the office of the Dean up to **01:00** p.m. on 19.03.2018 and the tenders will be opened on the same day at **02:30** p.m. in presence of tenderers/their authorized persons, who may choose to be present.

69. **Evaluation of Technical Bids:** Bids received and found valid will be evaluated by the ESIC to ascertain the best-evaluated bid for the complete work under the specifications and documents. The tenderer should take care to submit all the information sought by the ESIC in prescribed formats: -
- a. Firm's relevant experience and strength – Profile of agency, registration details, and experience of similar works, annual turnover, and total manpower employed.
 - b. Qualification/related experience.
70. **Financial Bid / Price bid:** The financial bid of the tenderers, whose technical bid is found to be suitable, will be opened in the presence of the tenderers, who choose to attend the opening of financial bid.
71. **Award of Work:**
- i. The selection of the agency will be at the sole discretion of the ESIC which reserves its right to accept or reject any or all the proposals without assigning any reason.
 - ii. The contract for the work shall be awarded to the qualified responsive tenderer who has quoted lowest.
 - iii. Upon evaluation of offers the notification on award of contract will be intimated to the successful tenderer.
72. Duly filled tender document and related documents along with the earnest money is to be submitted in a sealed cover super scribed –“RE E-Tender for Patient Diet Service” shall be dropped in the Tender Box kept in **General Branch, ESIC Medical College & Hospital**, in the office of ESIC at the following address **apart from mandatory online submission through e-procurement portal of ESIC.**
Address:
To,
The Dean,
E.S.I.C. Medical College & Hospital,
Sedam Road Gulbarga-585106.
73. Delay/Late tenders for whatever reason will summarily be rejected.
74. The Hospital authority reserves the right to reject any tender without assigning any reason what so ever.

Tender Form

Annexure – A

Tender No.:532/GLBMC&H/Diet Patients/2016-17 Tender

Date: 21.03.2018

Sir,

Having examined the tender documents, the receipt of which is hereby duly acknowledged, I, the undersigned, offer to supply, deliver, commission the services in conformity with the said tender documents, for a total sum of money to be arrived at and agreed upon between the Purchaser and the Supplier on the basis of the prices of the goods and services quoted in the price schedule and made a part of this bid attached herewith, or such other sums as may be agreed to between the purchaser and the supplier as signed contract.

I/We undertake, if my/our bid is accepted, to deliver the services in accordance with the delivery schedule specified in the bid documents or agreed upon, in writing, with the purchaser.

I/ We agree to abide by this bid for a period of 180 (one hundred and eighty) days after the date fixed for bid opening as per tender the instructions to bidders and it shall remain binding upon me and may be accepted at any time before the expiration of that period. Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding contract between us.

I/We undertake that, in competing for (and, if the award is made to me/us, in executing) the above contract, I/we will strictly observe the laws against fraud and corruption in force in India, namely” Prevention of Corruption Act 1988”.

I/We understand that you are not bound to accept the lowest or any bid you may receive.

I/We declare that the information stated above and in the enclosed attachment and copy of certificates/documents supplied herein is complete and absolutely correct and any error or omission therein, accidental or otherwise, will be sufficient justification for the purchaser to reject my/our offer and/or to cancel the award and forfeit my/our earnest money at the purchaser’s absolute discretion.

I/We understand that you are not bound to accept this or any bid you may receive dated this _____ day of _____.

Signature (in the capacity of)
Seal of the company

Duly authorized to sign the bid for and _____ on behalf
of _____

TECHNICAL BID

ANNEXURE –B

TENDER APPLICATION FORM FOR SUPPLY OF PATIENT DIET: -

1	Name of Tendering Company / Firm	
2	Name of the Owner / Partners / Directors	
3	Full particulars of Office	
	(a) Address:	
	(b) Telephone/ Mobile No.	
	(c) Fax No.	
	(d) E-Mail id:	
4	Total no of Employees:	
5	Date of Establishment of Firm	
6	If your firm registered under:	
	a) The Indian Factories Act:	
	b) Any other Act, if not, who are the owners; (please give full address)	
7	Are you in the list of approved Contractors of any other Organization / Institutions, If any give details (Append extra page if necessary)	
8	The copies of currently valid License issued from the competent authority in connection with running This service.	
9	Give details of any Government / corporate contracts executed during the 1 year in continuous manner in last two years (feb.-2016 to feb.-2018)	
10	Details of experience of Patient Diet Supplies in reputed hospitals.	
11	Annual turnover of the firm in the last Two years (Copy of the IT returns for the last Two years to be enclosed)	
12	Full particulars of the Bankers of Company / Firm / with full Address / Tel. No./Fax No./e-Mail id	
	a) Account No.	
	b) IFSC Code.	
	c) Micro Code	
	d) Branch	
13	Registration details	
	(I) PAN / GIR No.	
	(ii) Service Tax Registration No.	
	(iii) EPF Registration No.	
	(iv) ESI Registration No.	
14	Details of Earnest Money Deposit	
	a) Amount (Rs.)	

	b) DD / PO No. & Date	
	c) Drawn on Bank	
	d) Valid up to	
16	Undertaking as per Annexure-C	

Undertaking
(To be submitted on Rs. 100/ non-judicial stamp paper)

We undersigned is /are authorized signatory/signatories of the firm

M/s _____

Address _____ do here by undertake that

1. I the undersigned certify that I have gone through the Terms & conditions mentioned in the tender document and undertake to comply with them. The rates quoted by me/us are valid and binding on me/us for the entire period of contract and It is certified that rate quoted by me are the **lowest quoted** for any institution/Hospital in India by me. The earnest money of Rs. 60,000/- (Rupees Sixty thousand only) deposited by me has been enclosed herewith vide Demand Draft No. _____ Dt _____ Drawn on bank..... Branch
2. I/we give the rights to Dean to forfeit the Security money deposited by me/us if any delay occurs on my part for failure to supply the food items within the appointed time or the food items of desired quality
3. There is neither any vigilance CBI case or court case pending against the firm nor the firm has been even black listed by any Government or private organization.
4. I / we understand that Dean, ESIC Medical College & Hospital, Sedam Road, Kalaburagi-585106, has the right to accept or reject any or all the tenders without assigning any reasons (s) thereof.

Date
Place

Signature of the tenderer
Full Name
Designation
(Office seal of the tenderer)

Financial Bid Summary Annexure D to Annexure E

Name of the Item	Price (in Rs.) per diet in figures	(in words)

1. <u>D/1 General Diet (As per Annexure-D)</u>		-----
Total: -	-----	
2. <u>Liquid Diet from D/2 (I) TO (V) (As per Annexure-E)</u>		-----
Total: -	-----	

Read and Accepted **Signature of Tenderer with seal**

FINANCIAL BID
D1: NORMAL DIET MENU

ANNEXURE-D

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
BREAK FAST	MILK/TEA	150ml/100 ml	
7:00AM-8:00AM	SUGAR	1-2 tsp	
	BREAD	80 gms(4-5pieces)	
	BUTTER	10 gms	
	Or		
	IDLI	3 nos(75gms each one)	
	SAMBER	200ml	
	Or		
	UPMA	250 gms (cooked)	
	EGG/PANEER(for vegetarians)	1 no/30 gms	
MID MORNING SNACKS	SUJI PORRIDGE	1 CUP	
10:00AM-11:00AM	(suji -20 gms+ milk 50 ml+sugar 1 tsp)		
	(Or)		
	RAAGI PORRIDGE	1CUP	
	(raagi-20 gms+butter milk 100ml)		
	(Or)		
	Butter milk	150 ml	
	(Or)		
	Veg soup	150ml	
LUNCH	RICE COOKED/PHULKA	450 gms(raw -150 gms)/ 6nos(wheat flour-150gms)	
1:00PM-2:00PM	DAL	Cooked -150 gms (raw 30gms)	
	VEGETABLE	Raw-150 gms	
	CURD	100 gms	
	FRUIT (Apple/Banana/ Orange)	1 No.	
EVENING SNACKS	TEA/MILK	100 ml/100ml	

4:00PM-5:00PM	SUGAR	1-2 tsp	
	BISCUITS	4 nos	
	For Child patients only		
	MILK	100ml	
	SUGAR	1-2 tsp	
	SAGO VADA/POHE/	2.nos/1 cup/1slice	
	SAND WICHES		
DINNER	RICE COOKED/PHULKA	450 gms(raw -150 gms)/ 6nos(wheat flour-150gms)	
7:00PM-8:00PM	DAL/SAMBAR	Cooked -150 gms (raw-30 gms)/200ml	
	VEGETABLES	Raw-150 gms	
	CURD	100 gms	
	Total:-		

NOTE: TOTAL AMOUNT OF OIL FOR COOKING SHOULD NOT BE EXCEEDED 25 gms /day.

As per the requirement of the hospital authority, the diet supplier has to provide special diet, modifying the general diet given in the above schedule. Such special diets include Salt free /restricted diet, Bland diet, Acutrim diet, High fiber diet as mentioned below (a,b,c,d). Minor changes in routine menu should be accommodated as per instructions of the dietician.

- a. **Salt free /restricted diet:** - This diet is like general diet, but the cooked items will have less or no salt as prescribed.
- b. **Bland diet:-**This diet is like general diet, but the rice and vegetables should be boiled and made soft, and use of spices and oil to be kept minimum but making it palatable
- c. **Acutrim diet:-**This diet is like general diet but Green leafy vegetables, Cabbage, Cauliflower, Beans should be excluded from menu.
- d. **High fiber diet:-** This diet is like general diet but veg salads to be provided during lunch and dinner times. Oats porridge can be provided in place of evening tea. Butter should be avoided.

FINANCIAL BIDD2 (I): DIABETIC DIET MENU:-Annexure-E

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
BREAK FAST	MILK/TEA	150ml/100ml	
7:00AM-8:00AM	BREAD	80 gms(4-5pieces)	
	Or		
	IDLI	3 nos(75gms each one)	
	SAMBER	200ml	
	Or		
	UPMA(wheat ravva)	250 gms (cooked)	
	EGG/PANEER(for vegetarians)	1 no/30 gms	
MID MORNING SNACKS	OATS PORRIDGE (oats -20 gms+ butter milk150 ml)	1 CUP	
10:00AM-11:00AM	(Or)		
	RAAGI PORRIDGE (raagi-20 gms+butter milk 150ml)	1CUP	
	(Or)		
	Butter milk	150 ml	
	(Or)		
	Veg soup	150 ml	
LUNCH	VEG SALAD (or) SPROUTS SALAD	50 gms/50gms	
1:00PM-2:00PM	RICE COOKED+PHULKA	150 gms(raw -50 gms)/ 2nos(wheat flour-50gms)	
	DAL	Cooked -150 gms (raw-30 gms)	
	VEGETABLES	Raw-150 gms	
	CURD	100 gms	
	FRUIT (Apple/ Orange)	1 No	
EVENING SNACKS	TEA/MILK	100 ml/100ml	
4:00PM-5:00PM	BISCUITS	2 nos	
DINNER	VEG SALAD	50 gms	
7:00PM-8:00PM	RICE COOKED+PHULKA	150 gms(raw 50 gms)/+2nos(wheat flour-50gms)	
	DAL/SAMBAR	Cooked -150 gms (raw-30 gms)/200ml	
	VEGETABLES	Raw-150 gms	
	CURD	100 s	
Total:-			

Note: - 1. TOTAL AMOUNT OF OIL FOR COOKING SHOULD NOT BE EXCEEDED 15 gms / day.

2.Avoid list = Potato, Sweet potato, Plantain, Colacasia, Elephant yam, Beet root, **Sugar**, sweets, Fried items Etc.

FINANCIAL BIDD2(II): SOFT DIET MENU: -

Annexure-E

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
BREAK FAST	MILK/TEA	150ml/100ml	
7:00AM-8:00AM	SUGAR	1-2 tsp	
	BREAD	80 gms(4-5pieces)	
	BUTTER	10 gms	
	(Or)		
	IDLI	3 nos(75gms each one)	
	SAMBER	200ml	
	(Or)		
	UPMA	250 gms (cooked)	
	EGG/PANEER(for vegetarians)	1 no/30 gms	
MID MORNING SNACKS	SUJI PORRIDGE (suji -20 gms+ milk 50 ml+sugar 1 tsp)	1-CUP	
10:00AM-11:00AM	(Or)		
	RAAGI PORRIDGE (raagi-20 gms+butter milk 100ml)	1 CUP	
	(Or)		
	Butter milk	150 ml	
	(Or)		
	Veg soup	150 ml	
LUNCH	SOFT COOKED RICE	400 gms(raw -100 gms)	
1:00PM-2:00PM	DAL	150gms(raw -30gms)	

	SOFT COOKED VEGETABLES	Raw-150 gms	
	CURD	100 gms	
	FRUIT (Apple/Banana/ Orange)	1 no.	
EVENING SNACKS	TEA /MILK	100 ml/100ml	
4:00PM-5:00PM	SUGAR	1-2 tsp	
	BISCUITS	4 nos	
DINNER	SOFT COOKED RICE	400 gms(raw -100 gms)	
7:00PM-8:00PM	DAL/SAMBAR	150gms(raw -30gms) /200ml	
	SOFT COOKED VEGETABLES	Raw-150 gms	
	CURD	100 gms	
Total:			

NOTE: 1). TOTAL AMOUNT OF OIL FOR COOKING SHOULD NOT BE EXCEEDED 25 gms / day.

2. Avoided list: - oily and spicy food raw (vegetables Like salads), Fatty and Fast foods.

FINANCIAL BIDD2 (III) :HIGH PROTEIN DIET MENU:-Annexure-E

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
BREAK FAST			
7:00AM-8:00AM	MILK/TEA	150ml/100ml	
	SUGAR.	1-2 tsp	
	BREAD	80 gms(4-5pieces)	
	BUTTER	10 gms	
	(Or)		
	IDLI	3 nos(75gms each one)	
	SAMBER	200ml	
	(Or)		
	UPMA	250 gms (cooked)	
	EGG/PANEER(for vegetarians)	2 no/60 gms	
MID MORNING SNACKS	SUJI PORRIDGE (suji -20 gms+ milk 50 ml+sugar1 tsp)	1 CUP	
10:00AM-11:00AM	(Or)		
	RAAGI PORRIDGE (raagi-20 gms+butter milk 100ml)	1CUP	
	(Or)		
	Buttermilk	150 ml	
	(Or)		
	Veg soup	150 ml	
LUNCH	RICE COOKED+PHULKA	150 gms(raw 50 gms)+ 4nos(wheat flour- 100 gms)	
1:00PM-2:00PM	DAL	Cooked -150 gms (raw-30 gms)	
	VEGETABLES	Raw-150 gms	
	CURD	100 gms	
	FRUIT (Apple/Banana/ Orange)	1 No	
EVENING SNACKS	MILK	200 ml	
4:00PM-5:00PM	SUGAR	1-2 tsp	
	BISCUITS	2 nos	
DINNER	RICE COOKED+PHULKA	150 gms(raw 50 gms)+4nos(wheat flour-100 gms)	
7:00PM-8:00PM	DAL/SAMBAR	Cooked -150 gms (raw-30 gms) /200ml	

	VEGETABLES	Raw-150 gms	
	CURD	100 gms	
	Total:		

NOTE: - TOTAL AMOUNT OF OIL FOR COOKING SHOULD NOT BE EXCEEDED 25 gms / day.

FINANCIAL BIDD2 (IV): LIQUID DIET: -

Annexure-E

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
7:00AM	MILK	200 ml	
	SUGAR	5 gms	
9:00AM	SUJI PORRIDGE (suji-20 gms +milk 100 ml +sugar 5 gms)	200ml	
11:00AM	RAGI PORRIDGE (ragi - 20gms+butter milk 100 ml)	200ml	
1:00PM	MILK	200 ml	
	SUGAR	5 gms	
3:00PM	FRUIT JUICE /VEG SOUP	200ml	
5:00PM	OATS PORRIDGE (oats- 20gms+milk100ml+sugar- 5gms)	200ml	
	sugar-5gms)		
7:00PM	SUJI PORRIDGE (suji -20 gms+ Milk-100ml+Sugar-5 gms)	200ml	
9:00PM	MILK	200 ml	
	SUGAR	5 gms	
Total:			

NOTE: - In case of Diabetic patients Sugar should not be added in the milk and suji porridge can be replaced with oats porridge/ ragi porridge.

As per the requirement of the hospital authority ,the diet supplier has to provide RYLES TUBE FEEDS CLEAR LIQUID DIETS modifying the general liquid diet given in the above schedule.

FINANCIAL BID

D2 (V): RYLES TUBE FEEDING: -

Annexure-E

TIMINGS	ITEMS	QUANTITY	PRICE (Rs.)
7:00AM	WHEAT FEED (wheat flour-20 gms+ Milk-100ml +Oil-1/2 tsp)	200ml	
9:00AM	RAGI FEED (ragi flour-20 gms+ Milk- 100-150ml+ Oil-1/2 tsp)	200ml	
11:00AM	EGG NOUGH (milk -200 ml+ Eggs-2 nos/Egg white 2nos)	200ml	
1:00PM	RICE DHAL FEED (Rice-20gms(raw)+ Dhal-15 gms(raw)+ Milk-100ml+oil 1tsp)	200ml	
3:00PM	SOY VEG FEED (soya flour-20gms+ Vegetable juice -100ml-150m+ Oil -1/2tsp)	200ml	
5:00PM	OATS FEED (oats-20 gms+ Milk-150 ml)	200ml	
7:00PM	RICE DHAL FEED (rice-20 gms(raw)+ Dhal-15 gms(raw)+ Milk-100ml+ Oil-1 tsp)	200ml	
9:00PM	MILK	200ml	
	Sugar	5 gms	
Total:			

Note: Minor changes in routine liquid and ryles tube feeding should be done as per the instructions of the dietician.

INSTRUCTIONS: -

1. Rice should be fine, good quality and Atta should be freshly ground and free from contaminates and should be of Agmark variety.
2. The medium of cooking Oil will be Sunflower/ Rice bran Oil of Agmark variety and all spices of Agmark variety.
3. Vegetables and other Perishable food articles like Milk should be brought daily and preservation of such items will, normally not to be allowed.
4. Eggs, to be supplied should be fresh & should not weigh below 50-55 gms.
5. Milk of the variety to be accepted –Pasteurized and toned milk and shall be free of any

adulteration.

6. Biscuits of reputed and certified firms only to be supplied.
7. In case of supply of bread, it should be fresh with sweet odour and must be within shelf life prescribed by the manufacturer and to be consumed within such period.
8. In case of supply of fruits these should be of seasonal variety and their average weight should not be less than as specified below:
 - a. Banana(ripe)- 110 gms
 - b. Apple(Ripe)-150 gms
 - c. Orange-120-150 gms
9. The leftover food should not be served for the next meals.
10. The menu items should be strictly adhered. if some vegetables are not available in a particular season alternate vegetable /dish should be provided.
11. The supplier will submit two or three brands (AGMARK/ISI) for each item and the quality control committee will select the appropriate brands for cooking.

NOTE: - Supply of inferior quality of the food items and raw materials as specified above shall be considered as breach of contract