



**EMPLOYEES STATE INSURANCE CORPORATION  
MEDICAL COLLEGE & HOSPITAL, KALABURAGI**

[Ministry of Labour & Employment Govt. of India]

SEDAM ROAD, KALABURAGI- 585106

Ph. No. 08472- 265546/ 47/ 48 Fax No. 08472- 265545

**No. 532/GLBMC/U/26/12/E-Tender/MSO/2017-18 Vol. III**

**Date: 30.10.2017**

**NOTICE: Invitation of E-Tender for procurement of Equipment's for Department of Dental.**

**TENDER NO. 06/17-18**

**Annexure -A**

Sl. No.	Details	Dates and Time
1.	Period for submission of E-tender form	30.10.2017 to 20.11.2017 upto 02:00 P.M
2.	Pre-Bid Meeting	10.11.2017 at 11:00 A.M.
2.	Last date & time of submission of E-tender	20.11.2017 upto 02:00 P.M.
3.	Date & Time of opening E-tender	20.11.2017 at 3:00 P.M.
4.	Bid Security/Earnest Money to be sent through post/delivered in hand/dropped in tender box	Mentioned against each equipment
5.	Total Approximate Tender of Value	Rs. 76,00,000/-

**Payment Related Instructions for Bidders**  
**(Important Instructions for Bidders)**

All bidders/contractors are required to procure Class-IIIB Digital Signature Certificate (DSC) with Both DSC Components i.e. Signing & Encryption to participate in the E-Tenders.

Bidder should get registered at <https://esictenders.eproc.in>.

Bidders can contact our Helpdesk at <https://esictenders.eproc.in/html/Support.asp>

Bidder needs to submit Bid Processing Fee charges of Rs. 2495/- (non-refundable) in the form of Demand Draft from any scheduled bank, in favour of M/s. C1 India Pvt. Ltd. payable at New Delhi (or in any other form as acceptable by C1 India Pvt. Ltd.) for participating in the Tender.

Along with the Demand Draft, Bidder needs to send a covering Letter mentioning about the Payment Details, Company Name, Address, User Id and Payment towards ESIC Bid Processing Fees (Mention the Tender ID and Tender Title).

The payment should reach at the below mentioned address, at least one day before the due date and time of Bid Submission:

Kind Attn: Mr. Mohit Chauhan

C1 India Pvt. Ltd.

301, Gulf Petro Chem Building, 1st Floor,

Udyog Vihar, Phase – 2,

Gurgaon, Haryana - 122015

**Note: Bid Processing Fee will be Approved only after the receipt of payment.**



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**Date: 30.10.2017**

**E-TENDER NO: 06/17-18**

E-Tenders under Two Bid system through 'e' procurement solution are invited by Dean ESIC Medical College & Hospital, Kalaburagi for the supply of following items required for ESIC Medical College & Hospital, Kalaburagi.

S.No.	Name of the equipment	Qty	Department	E.M.D. in Rs.	Date of Opening
1	Dental Chair	30	Dentistry	Rs.128000/-	20.11.2017
2	Phantom Head Simulator Equip.	80	Dentistry	Rs.24000/-	20.11.2017

Tender documents are available on line from 30.10.2017 (<https://esictenders.eproc.in>). Bidders have to deposit the Earnest Money Deposit as detailed above through DD/ Bankers Cheques drawn in favour of "ESIC Fund A/C No. 1" payable at Kalaburagi.

The interested tenderers should upload duly filled tender form and their bids along with scanned copies of all the relevant certificates, documents, etc. in support of their technical & price bids all duly signed on the website <https://esictenders.eproc.in> latest by 20.10.2017 up to 02:00 PM.

EMD and Undertaking (Annexure-II) shall also be submitted physically (Physical hard copy) along with Demand Draft/ Banker's Cheque of Earnest Money Deposit (E.M.D.) as stated above in favour of ESIC Fund Account No.1.

The envelope containing EMD and Undertaking (Annexure-II) should be dropped in the Tender Box kept in Medical College, Kalaburagi before closing date and time. The technical bids will be opened online on 20.11.2017 at 3.00 PM.

Hard Copy of EMD and Undertaking (Annexure-II) received late will not be considered. Proof of postage/courier won't be considered as a claim for timely submission of tender. All the bids received will be opened on the same day at 03.00 pm. Bidders or their authorized representative (with authority letter & ID Proof) may be present if they wish to be. In case 20.11.2016 is declared a holiday, bids will be opened on next working day at the same time & venue. Bid without Earnest Money deposit will not be accepted.

E-Tender documents is also available for viewing on the tenders link of the websites of ESIC i.e. [www.esic.nic.in](http://www.esic.nic.in) and <https://esictenders.eproc.in>.

Any corrigendum to this letter will be notified through the aforesaid website

**DEAN**



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**Date: 30.10.2017**

**Check list of compulsory scanned copy of documents to be uploaded (Check List)**

**Annexure-I**

<b>Sl. No.</b>	<b>Document</b>	<b>Yes/No</b>
1	EMD must be submitted in tender box before closing date and time (As per Sl.No.1 of Terms & Conditions)	
2	Technical details of the quoted items with reference to tender specifications	
3	Catalogue/literature containing make & model of the Equipment offered	
4	Certificate stating Warranty/Guarantee period of equipment quoted is minimum 2 years.	
5	Five years CMC charges as given in Sl.No.13 of T&C along with rates of spares, if any in the price bid.	
6	Undertaking indicating that they have not supplied the said equipment to any individual, Govt. or private institution at the rate lower than the quoted rate	
7	Manufacturer's Authorization Certificate (As per Annexure III) in case bid is submitted by agents	
8	A certificate about Satisfactory performance report of the equipment & quality of after sales service duly authenticated from existing users of the equipment (As per Annexure-IV)	
9	A signed undertaking on non judicial stamp paper of 100/- ( One hundred only) along with tender (As per Annexure II) to be submitted along with EMD (also Hard copy in the tender box).	

10	For the equipments where consumables/reusables etc. are required, a list indicating cost of consumables/spares be given in the price bid.	
11	Copy of Notarized TIN.	
12	Compliance certificate to CE/FDA/BIS etc. attached as per requirement in tender specifications	
13	Service Centre address.	
14	Authority letter from the competent authority with respect to name, designation and specimen signature of the representative signing the tender document/authority letter.	

Hard Copy of following documents to be submitted in the tender Box placed in the Medical College before date and time of opening the tender.

Sl.No.	Document	Yes/No
1.	EMD	
2.	Undertaking as per Annexure-II	

Note : 1. It should be ensured that all documents uploaded after scanning are legible, failing which the tender will be rejected.

2. Numbering of all pages uploaded should be done.



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**Date: 30.10.2017**

**E -Tender Notice No: 06 /17-18**

Subject : Invitation of E-Tender for procurement of Equipment's for Department of Dental.

**Annexure – "B"**

**Technical Bid**

1		Name of firm and type of firm		
2	a	Full Postal Address		
	b	Cell Phone No.		
	c	Telephone No.		
	d	Fax No.		
	e	Email-id		
3		Name and address of your bankers stating the name in which the account stands.	Name of the Bank Name of Branch A/C No. & Type IFSC Code No. MICR Number	_____ _____ _____ _____
4		Are you in the list of approved contractors of any other organization/ institution, if any give details.		
5		Any other information which you consider necessary to furnish		

**(B) Price Bid: (It should comprise of following)**

1. The information given in technical bid should be reproduced with prices indicated. Any deviation in this regard will render the bid liable for rejection. The prices should be all inclusive lump sum prices as per description given in Sr. No. 2 below. The price of CMC for five years after expiry of warranty/guarantee period should be given in the price bid only.

The tender will not be considered without the offer of CMC. Rates of CMC will be considered for ranking purpose. In case of CMC, the rates should be quoted inclusive of spares. Only technical bid shall be opened first

& shall be referred for the technical evaluation. The price bid of only those bidders whose technical bid is found acceptable by the Technical Evaluation Committee will be opened by the purchase committee for further action.

**Any other item supplied along with equipment (e.g. Equipment part etc.) as per specifications should be covered under CMC.**

2. Rates should be quoted as lump sum price FOR destination in Rs. (**only**) inclusive of the cost of the equipment, freight, insurance, packaging, forwarding, excise duty etc.as well as charges for installation & commissioning with all the men & material required for the same. No other charges in addition will be payable on any account over & above the lump sum price quoted. Price variation clause will not be acceptable.

The rates quoted in ambiguous terms such as “freight on actual basis” or “packaging/forwarding extra” will render the bid for rejection irrespective of its gradation in r/o lump sum prices quoted. Bidders in their own interest shall ascertain the eligibility of whatsoever concession & exemption eligibility applicable to the Hospital & shall advise the purchaser & quote accordingly. CST/VAT (GST) may be claimed as per rules.

Tender should be typed in words as well as in figures free from erasing & errors in typing. The bidder must attest any erasing/error, otherwise the rates in reference of that particular item shall not be considered. The covering letter should indicate the list of enclosures.

## TERMS & CONDITIONS

1. **EMD** must be deposited by the bidder only through Demand Draft/Banker's Cheque in favour of 'ESIC fund A/c No.1' alongwith technical bid which shall be refunded to bidders without any interest after finalization of the tender.
2. **Security Deposit** equivalent to 10% of the total cost of the equipment must be deposited by the successful bidder through Demand Draft/Banker's Cheque in favour of 'ESIC fund A/c No.1' or Fixed Deposit/Bank Guarantee only in favour of 'Dean, ESIC Medical College & Hospital, Sedam Road, Kalaburagi.585106. (In case of Bank Guarantee (BG), a forwarding letter from the Branch Manager should be attached.) **The same shall be released after fulfillment of all the contractual obligations including submission of CMC proposal and security deposit of CMC (10% of CMC Charges quoted).** No interest shall be payable thereof. It is sole responsibility of the manufacturer/ authorized agent to submit CMC proposal one month before expiry of warranty.
3. A working **demonstration** has to be provided in Gulbarga only to the Technical Evaluation Committee within 01(one) week from the date of written communication from this office & **only one** chance for demonstration will be given.
4. Only Manufacturer/Authorized Distributor/Stockiest of the firm whose item is being quoted will be considered.
5. Only appropriate model as per specifications should be quoted. Alternate offer(s), if any, must accompany with the additional requisite EMD, failing which only first offer will be considered for evaluation.
6. Name, designation & specimen signature of the person/ representative authorized by the competent authority of the firm to deal with the tender must be enclosed along with the tender.
7. Tenderer must provide address, along with the Telephone No., fax No. , E-mail ID & Mobile No.with tender for all correspondence. The firm should also provide the complete address along with telephone No. & fax No. of the Service Centre from where after sales service would be provided.
8. **The tender will be valid for a period of one year from the date of opening of the tender.**
9. The equipment must be guaranteed/warranted for a minimum period of 2 years from the date of satisfactory installation.
10. **Delivery period** will be **30 (THIRTY) days** from the date of supply order. The date of delivery will be the date of delivery at consignee site.
11. If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods, the supplier shall inform the consignee in writing about the same & its likely duration and make a request to the consignee for extension of the delivery schedule accordingly with no increase in price at any account.  
The consignee, at its discretion, may agree to extend the delivery schedule with or without late delivery charges as specified in Para 12.  
In case the supplier dispatches the goods without obtaining an extension, it would be doing so at its own risk & no claim for payment for such supply and/or any other expense related to such supply shall lie against the consignee.
12. **If the supplier fails to deliver the goods within the time frame, the consignee shall, without prejudice, deduct from the contract price, a sum equivalent to 0.5% per week of delay or part thereof, subject to a maximum of 10% of the contract price. Once the maximum is reached, the EMD may be forfeited.**
13. a) The tenderer must enclose an undertaking by the manufacturer of the



- equipment for servicing the equipment & supply of spare parts whenever required at least for 5 years, or as mentioned in the specifications, after completion of warranty.
- b) The firm must ensure to keep the equipment in working order throughout the year.
- c) In event of equipment, covered under CMC, going out of order, the fault shall have to be attended within 24 hours of lodging the complaint. In case the equipment is not restored in functional order within a week, a penalty of 0.5% of total cost of CMC of the equipment per day for the period of equipment remaining out of order will be levied during CMC.
- d) If the equipment needs calibration, the firm shall be responsible for calibration as a part of CMC.
- e) During the warranty period, in the event of equipment remaining out of order beyond a period of 24 hours of lodging the complaint, a penalty to extent of 0.25% of purchase value of the equipment shall be levied for each day of the equipment remaining non functional beyond permissible limit.
14. Along with rates of CMC, a list of commonly used spares with prices as on date must also be enclosed in the price bid.
15. A **Certificate about satisfactory performance** & quality of after sales service of the equipment duly authenticated by the HOD/MS of the institution must be furnished as per annexure IV. Installation report/user list will not be considered as Performance Certificate.
16. Tenderer has to submit a signed undertaking on a non judicial stamp paper of ₹ 100/-(One hundred only) along with the technical bid as per enclosed annexure II.
17. Tenderer has to submit Authorization Certificate along with the technical bid, on manufacturer's letter head as per annexure-III, in case bid is submitted by authorized agents.
18. Payment shall be released through RTGS after satisfactory installation of the equipment.
19. Equipment manufacturer must also provide technical documents explaining the prerequisites, data exchange format & detailed user & technical manuals explaining how to integrate & transfer data with third party hospital management application.
20. Either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid, but both cannot bid simultaneously for the same item in the same tender. **One manufacturer cannot authorize more than one agent for the same model for the same tender otherwise tender of both agents will be rejected.**
21. If an agent submits bid on behalf of the Principal/ OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item.
22. The documents should be submitted as per annexure given in the tender, the bid may be rejected if any deviation/discrepancy is found.
23. Compliance certificate to any standard as mentioned in the specification (eg. CE/FDA/BIS etc.) must also be enclosed with the technical bid.
24. It is essential to submit legible online bid and also hard copy of EMD and Undertaking (Annexure-II). If any of these two is not submitted within scheduled date and time of opening of tender, the bid will not be considered.
25. All documents as per published tender (Annexure-I) should be uploaded.. Incomplete documents/ not legible documents will result in rejection of the tender.

**26.** Dean reserves the right to decrease/increase the quantity of any item or reject/accept any or all tenders without assigning any reason thereof. No correspondence will be entertained in this regard.

**27.** In case numbers of bids received for each equipment are less than three, it will not be considered. The bids will be returned without opening.

**Dean**

**Undertaking (To be submitted on Rs.100 Non judicial stamp paper) Annexure-II**

1. I, undersigned certifies that I have gone through the Terms & conditions mentioned in the tender document including annexure & undertake to comply with them. The rates quoted by me/us are valid & binding on me/us for acceptance for the period of one year from date of opening of tender.
2. It is certified that rate quoted are the lowest quoted for any institution/Hospital in India.
3. EMD deposited by me/us viz \_\_\_\_\_ ₹ \_\_\_\_\_ in the form of Demand Draft/Banker's Cheque in favour of "ESIC Fund Account No.1" Kalaburagi is attached herewith and shall remain in custody of the Dean, ESIC Medical College & Hospital, Kalaburagi as per Sl. No. 1 of Terms & Conditions.
4. (A) I/We give the rights to Dean, ESIC Medical College & Hospital, Kalaburagi-585106, to forfeit the EMD deposited by me/us if any delay occur on my/agent's part or fails to supply the article at the appointed place & time & of the desired specification.  
(B) I/we undertake that I/we will be in position to provide Comprehensive Annual Maintenance Contract (CMC), Spare Parts, & consumables for 5 years after completion of guarantee/warranty period .I/we also undertake to keep the equipment in running order throughout the year under warranty / guarantee/ CMC and in case of equipment going out of order, the fault will be attended within 24 hours of lodging the complaint. The firm shall ensure the machine is set right within 7 days of intimation. However I/we have to arrange similar equipment as a standby at mine/ours cost & risk, in case of breakdown of machine is not set in working condition within the specified period. Failing which, a penalty of 0.25% of the total cost of the equipment per day for the period equipment remains out of order be levied on me/us.
5. There is no vigilance/CBI case or court case pending against the firm/supplier.
6. I/we do hereby undertake that the firm is in this business since the last three years.
7. On Inspection, if any article is found not as per supply order, it shall be replaced by me/us in time as asked for, to prevent any inconvenience at my /our own expenses.
8. I/we hereby undertake to supply the items as per specifications and directions given in supply order within the stipulated period.
9. I/we undertake to provide guarantee/warranty as mentioned in specifications from the date of satisfactory installation & inspection. I also undertake that I will maintain the equipment during this period & replace the defected parts free of cost, if necessary.
10. I/we understand that Dean, ESIC Medical College & Hospital, Kalaburagi-585106, has the right to accept or reject any or all the tenders without assigning any reasons (s) thereof.

**Name, Signature & Address of the tenderer with rubber stamp**

**AUTHORIZATION CERTIFICATE****Annexure III**

To,  
Dean,  
ESI C Medical  
College&Hospital,  
Kalaburagi-585106.

Respected Sir,

Authority letter against R e - e - Tender No.  
due on item quoted

We,M/s \_\_\_\_\_, who are established & reputed manufacturers of \_\_\_\_\_ having factory at \_\_\_\_\_ & hereby authorize M/s \_\_\_\_\_ (Name & address of agent) to bid, negotiate & conclude the contract with your institution against above tender for the above goods manufactured by us.

We hereby extend our full guarantee/warranty as per Clause at S. No. 9 of the Terms & Conditions of tender for the goods offered for supply against this invitation of bid from the above firm. We also confirm that the spares & any other miscellaneous items (As applicable) of the equipment quoted will be freely available for at least five years after expiry of Warranty/guarantee period.

Our other responsibilities include:

1. Information regarding the name of new agent, in case of change of agent
2. -----(Here specify in detail manufacturer's responsibilities)

The services to be rendered by M/s-----are as under

1. -----
2. -----

(Here specify the services to be rendered by the agent)

-----**(Name of the firm)** is responsible for timely submission of CMC Proposal.

Yours faithfully,

**(Signature & Name of manufacturer with address & seal)**

**Note:** This letter of authorization should be on the letter head of the manufacturing concern & should be signed by a person competent & having the authorization to issue the said certificate on behalf of the manufacturing firm. The said certificate should also bear the signature of participating bidder as a witness.

**Annexure IV****Satisfactory Performance Certificate**

Certified that M/S \_\_\_\_\_ has supplied the equipment \_\_\_\_\_ which has been functioning satisfactorily at \_\_\_\_\_ department of this Hospital/Institution since \_\_\_\_\_.

It is also certified that after sales service provided by the manufacturer M/S \_\_\_\_\_ have been satisfactory.

Note: This certificate should be on the letter head of the Hospital/Institution & should be signed by HOD/MS/CEO of the Hospital/Institution. The said certificate should also bear the signature of participating bidder as a witness.



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**No. 532/GLBMC/U/26/12/E-Tender/MSO/2017-18 Vol. III**

**Date: 30.10.2017**

**Subject:** Invitation of E-Tender for procurement of Equipments for department of Dental.

**Annexure- "C"**

**FINANCIAL BID**

Sl. No.	Name of the Equipment	Qty.	Rate Per unit (A)	CMC (5 Year) (B)					AMC (5 year) (C)					Total of Rs. (A+B)	Total of Rs. (A+C)
				I	II	III	IV	V	I	II	III	IV	V		
1.															

Date:

Place:

Signature of Tenderer  
With address & Seal

Note:

1. Tenderer should enclose the list with unit price of spare parts which may require after expiry of warranty.
2. Tenderer should also quote the consumable price (if required for equipment).
3. GST as applicable shall be given.
4. **The L1 Shall be decided by the committee either on (A+B) or (A+C) the price quoted at As mentioned above. The committee shall decide the criteria to be adopted.**

Signature of Tenderer  
With address & Seal

Signature of Tenderer  
With address & Seal

# SPECIFICATIONS

## Item no 1. Dental Chair

- A Dental Chair should have following programmes
  - Auto Return to Zero position
  - Should have two preset and two user-selectable programmes
- Should have chair instrument lock for safe operation
- Should have double articulated head rest with see saw movement suitable for pediatric patient.
- Should be provided with soft cervical support
- Dental light should have variable intensities of lux from 5000 to 40,000. It should be led reflected light with antiglare protection shield.
- Single multi-functional foot control for all chair movements and dental light operation to avoid cross-contamination.
- Chair should have up and down movements and back rest fully electrically operated. Base should be on rubber sleeve for electrical safety.
- Should have easy to clean removable handles.
- All inlet and outlet water pipes, electrical cables and compressed air pipe should be concealed within the unit for esthetic and hygiene reason.
- Should be provided with Doctor's stool (with up and down movement facility) and with adjustable backrest tilt. The range of up and down movements should be at least 1 foot.
- It should have operating voltage 220 V to 250 V (specially designed for Indian condition).
- It should have maximum height 90 to 100 cm and minimum height up to 40-45 cm.
- Should be CE marked or ISO/FDA approved.
- 5 years' warranty on Chair Gear motor will have to be provided.
- Should have an overhead delivery system consisting of
  - 3-way syringes
  - 4-hole hand piece hose for air turbine, air motor sealer and light cure.
- Module system with brushless micro motor with straight contra-angle hand piece, two air rotor hand pieces (one super torque and one mini head hand pieces). All the hand pieces should have guarantee of minimum one year with certificate of guarantee from original manufacturer (Hand pieces should be 93/42/EEC standard).
- Should have ultra-sonic scaler with minimum five tips.
- Should have infection control system (Bios stem) with non-retraction valves.
- Should have air-pressure meter.
- Should have instrument tray of at least 50 cm X 30 cm.
- Should have an attached x-ray viewer and in-built light cure unit.
- Assistant element should be fitted with three-way syringe, high volume suction and saliva ejector.
- Spittoon should be ceramic to maintain the hygiene.
- Automatic water swiveling in spittoon and tumbler filler.
- Should be provided with air-water separator.
- Should be compatible with central compressor.
- Should be provided with suction compatible with central suction (without inbuilt motor).

**Item no 2. Phantom Head Simulator**

- Articulated upper and lower jaws having 32 ivory screwable teeth with a mounting device.
- The phantom head should allow all 3 dimension movements with human like head rotation.
- Dental training system complete with phantom head (Torso type) with sophisticated exchangeable articulator condylar movement for allowing three-dimensional protrusive, Mediorursive and laterotrusive excursions. Ideal anterior and canine.
- 2Sets of 32 gnathologically contoured model teeth with screws.
- 1Set of upper and lower elastic removable gingival.
- 1Set of back plate for above.
- Manual controls of one high speed and one low speed hand piece.
- One air micro motor (20000-40000rpm)with contra angle hand piece.
- Disc type foot control and coiled hand piece tubing.
- One air rotor hand piece with two spare cartridges
- Three way air/water syringe.
- Dimensions 56”LX31 “WX34”H.Includes utility chases6” deep with back shelf on work surface with 2 electrical outlets.Utility chase has access panel in knee space for easy service of utilities.All steel constructions with ¾ inch thick solid.
- Should be CE/FDA Approved.
- Phantom table with halogen operated light
- Phantom body should have up down ,sideways adjustments.
- Phantom head should have elastic face mask.